ANIMAL CONTROL BYLAW, COMPLIANCE AND ENFORCEMENT OFFICER I (CASUAL) (UP TO 2)



Competition #2024-07

March 20, 2024

The Fraser Valley Regional District is a local government that delivers over 100 services to residents living in our eight electoral areas and six member municipalities. We are the third most populous regional district in BC, stretching from Abbotsford to Boston Bar. The Fraser Valley offers a great place to work and live with a mix of rural and urban lifestyles along with an abundance of recreational and cultural opportunities.

People are at the center of everything we do, and we strive to put the needs of those we serve and the employees in the organization at the forefront of our day-to-day work. We are an organization that values teamwork and respect. We are committed to diversity, equity, inclusion, and being representative of the region we serve. We invite all qualified candidates to apply. We are dedicated to the ongoing process of building relationships and examining our work to ensure that the principles of inclusion, collaboration, and reconciliation are included. If you have a passion for public service, love working with animals, and want to make a difference in the lives of those who live, work, and learn in the Fraser Valley, consider coming to work with us.

We are seeking up to two Animal Control Bylaw, Compliance and Enforcement Officer I's to join our Animal Control Program in Chilliwack. We are looking for highly motivated, independent and animal-savvy individuals. Under the direction of the Animal Welfare and Regulatory Supervisor, you will work as part of a team and be responsible for administering and enforcing animal control bylaws of the Regional District by reliably performing a variety of technical and administrative duties dealing with regulatory and animal-related matters. This can include phone, email and in-person communication with the public and authorities, responding to complaints, issuing and processing tickets and Bylaw Notices, and providing education to the public. You will also be required to work with animals, in particular dogs, which could include apprehending and restraining aggressive dogs with humane animal handling techniques.

The ideal candidate must have:

- » Completion of grade 12 supplemented by Bylaw Compliance, Enforcement and Investigative Skills course (Level I) as offered by the institutions such as Justice Institute of B.C, Animal Control Training Certificate as offered by institutions such as Langara College, and a minimum of 1 year in a similar role, or have an equivalent combination of related education and experience.
- » Working knowledge of inspectional and investigative work.
- » Knowledge of standard animal welfare and humane animal handling practices and methods.
- » Must be able to quickly acquire operational knowledge of the animal control bylaws and regulations of the Regional District and the applicable sections of the *Local Government Act* and *Community Charter*.
- » Must be proficient in the latest computer technology and programs.
- » Ability to deal diplomatically with the public, in a courteous and tactful manner.
- » Ability to work effectively alone with minimum supervision, and to work well as part of a team.
- » Must be able to establish and maintain effective working relationships with public, dog owners, and staff.
- » Must be able to lift and carry bulky objects and work in all types of weather.
- » Must have excellent verbal communication skills, including skills in conflict resolution.
- » Must possess a valid Driver's Licence.

The start rate for this casual union position is \$30.36 per hour plus 16% in lieu of benefits. Upon successful completion of the required 960 hour probationary period, the rate will increase to \$35.72 per hour plus 16% in lieu of benefits. This casual position is to relieve or replace employees on an intermittent and temporary basis. You must be available for shifts from Monday through Saturday anytime between 7:00 a.m. and 8:00 p.m.

If you have a passion for public service and want to make a difference in the lives of Fraser Valley residents, we want to hear from you. Please submit your resume, along with a cover letter, indicating how you meet the qualifications. Quote **Competition #2024-07 and send in confidence by 4:30 p.m. on April 10, 2024** to jobs@fvrd.ca.